

Automotive Customer Service / Call Center BDC Agent

Dick Scott Chrysler Dodge Jeep Ram in Plymouth is seeking to grow our Internet Sales department. Apply to join the Internet Sales team and help drive business!

Primary responsibilities will include:

- Work in a team environment with other BDC / Call Center Agents on the internet sales team
- Set appointments for prospective clients to meet with a member of the sales team
- Manage a high volume of customer inquiries via inbound/outbound calls and emails in a professional manner
- Enter customer information into the dealerships computer database
- Follow up with existing customers to confirm their satisfaction and generate leads

Job Requirements:

If you have experience providing exceptional customer service and thrive in a fast-paced environment, we look forward to talking with you.

- Previous experience working in a call center environment is preferred
- Previous automotive dealership BDC experience preferred
- Microsoft Office proficiency
- Live within a reasonable commuting distance
- Tenacious yet professional follow up on customer inquiries
- Professional Appearance
- High School diploma or equivalent
- All applicants must be authorized to work in the U.S. and must be able to pass a pre-employment background check and drug screening prior to employment

Dealership Commitment:

- Medical, Dental and Vision Benefits
- Short and Long-Term Disability
- 401k
- Paid Vacation
- Paid Holidays
- Employee Discount Program

Join the winning Sales team at Dick Scott Chrysler Dodge Jeep Ram!

Email your